



NORMAL POLICE DEPARTMENT NORMAL, ILLINOIS

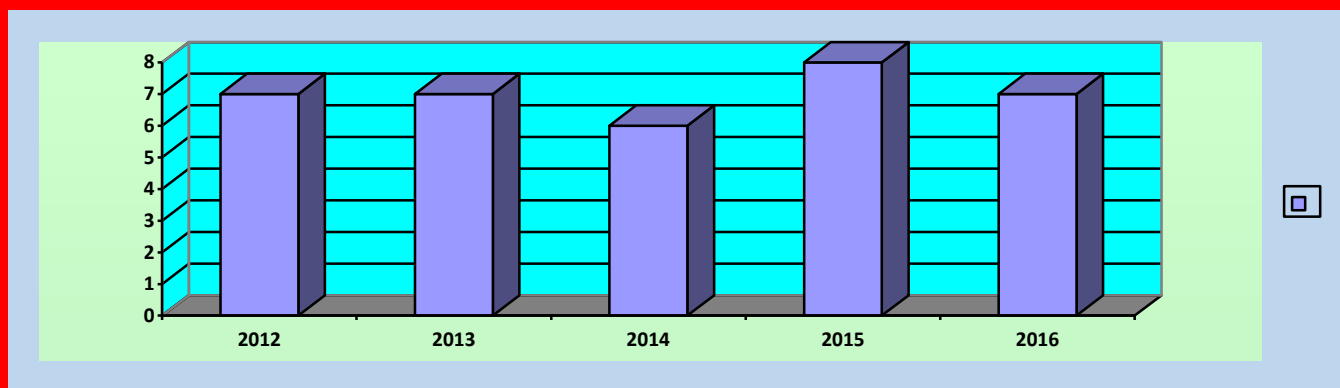


2016 CITIZEN COMPLAINT GRID

NATURE OF COMPLAINT	2014 COMPLAINTS	2015 COMPLAINTS	2016 COMPLAINTS	DISPOSITION OF 2016 COMPLAINTS
Use of Force/ Excessive Force	2	3	3	1-Unfounded 2-Proper Conduct
False Arrest	0	1	0	-----
Rudeness/Offensive Behavior	4	1	0	-----
Search & Seizure	1	4	4	1-Insufficient Evidence 2-Unfounded 1-Proper Conduct
Racism and prejudice	0	5	0	-----
Harassment	0	0	1	1-Proper Conduct
Officer Conduct (Other)	2	9	8	1-Improper 1-Insufficient Evidence 3-Unfounded 3-Proper Conduct
Violation of Rights	2	2	2	2-Proper Conduct

The chart above reflects the seven Citizen Complaint forms received in 2016 with six complaints listing more than one complaint category or involving more than one officer. It is the policy of the Normal Police Department that each complaint alleged against the Department or its employees shall be investigated.

2016 Disposition Totals	
Proper Conduct	9
Improper Conduct	1
Insufficient Evidence	2
Unfounded Complaint	6



Yearly Totals 7 7 6 8 7

2016 CITIZEN COMPLAINT REVIEW

The Normal Police Department promptly and thoroughly investigates all allegations of misconduct by its members, regardless of the source. All internal investigations are conducted fairly and impartially. A single investigation may involve more than one complaint and may include more than one alleged violation of departmental rules, regulations, policies or procedures. The Citizen Complaint Log is maintained in the Office of the Chief of Police. Assigned numbers, report date, complainant's name, employee(s) name, category, and disposition of the complaint are entered on the log for each complaint. At the conclusion of the complaint investigation a finding is reached that includes, proper conduct, improper conduct, unfounded or insufficient evidence.

In 2016, seven citizen complaint forms were received that included a total of 18 allegations of employee misconduct. Each allegation against staff was thoroughly investigated by the department within established time limits and the findings of those investigations were communicated to the complainants.

In 2016 there was one founded allegation involving an officer's improper conduct, which the complainant considered rude. The investigation revealed Improper Conduct on part of the officer and appropriate corrective action and remedial training was provided.

In comparison there were no specific areas that reflected an increase from the 2015, with the exception of a reduction in the number of bias related complaints against staff. A review of all complaints revealed no patterns related to officer conduct or policies deficiencies that contributed to the filing of complaints.

Bias Policy Review

Chief Bleichner reviewed the Prohibition of Bias Enforcement/Racial Profiling Policy and the Prohibition of Bias Enforcement Directive 102 to ensure policy and practices are current and if necessary, make any revisions. After review, no changes to agency policy or practices is needed. This policy is posted throughout the department and is also available through the Electronic Directive Manual System on the police "P" drive

The Normal Police Department received one bias complaint relating to officer conduct:

- This particular complaint was classified under officer conduct but the complainant did allege that the officer was rude and issued her a traffic citation because of her race. This complaint was investigated and determined to be unfounded. The decision by the officer to issue a traffic citation was based on facts and evidence at the scene of the accident. Per Department policy and procedure, the "at fault" driver of an accident is issued a citation. The Supervisor reviewing the complaint determined that the complainant was the primary cause of the accident. The officer's conduct was consistent with both departmental policy and practice.

All police staff completed training on Directive 102-Prohibition of Bias Enforcement and Policy Statement.

The Normal Police Department continues to maintain a relationship with the Minority & Police Partnership group (MAPP). MAPP is a committee comprised of representatives of minority groups in McLean County and members of local law enforcement. The Chief of Police and/or an Assistant Chief

attend bi-monthly meetings which are held to educate and improve the understanding of police operations with members of the community. Chief Bleichner is also the current Co-Chair of the organization.

In compliance with section 625 ILCS 5/11-212 of the Illinois Vehicle Code, the Normal Police Department continued to complete the Traffic Stop Data Collection forms required by the Illinois Department of Transportation. The NPD takes part in the study by collecting specific information on traffic stops based on violations of the Illinois Vehicle Code. Beginning 2016, law enforcement was required to collect Pedestrian Stop Information. Data collected for the Traffic Stop Data Collection and the new Pedestrian Stop Study is electronically submitted to the Illinois Department of Transportation (IDOT) for analysis. Results on the submitted data are available through the Illinois Department of Transportation website.

All police department personnel completed their annual review of the Prohibition of the Racial Profiling Policy Statement. Harassment and Diversity training was completed by all employees in December 2015-January 2016.

The number of citizen complaint forms filed remains consistent, between 6 and 8 over the past 5 years. In 2016 there were 18 overall allegations included in the seven complaints filed. The Police Officers Bill of Rights requires sworn affidavits to be completed by citizens filing complaints. That same statute requires any complaint found in whole or part to be false to be forwarded to the States Attorney for a review of charges. In 2016 there were no complaints that met this threshold for referral to State's Attorney's Office.

The employees of the Department are committed to the Departments Core values and mission statement.

2016 CITIZEN COMPLAINTS

Date	Citizen Complaint	Category	Disposition
3-24-16	Officer Conduct while investigating counterfeit currency	Officer Conduct Search & Seizure Harassment Violation of Rights Officer Conduct	Insufficient Evidence Insufficient Evidence Proper Conduct Proper Conduct Proper Conduct
4-3-16	Officer Conduct during arrest	Excessive Force Violation of Rights	Unfounded Proper Conduct
5-27-16	Traffic Stop/False accusation of cannabis smell	Violation of Rights Search & Seizure	Proper Conduct Unfounded
8-26-16	Wrongfully accused of forgery	Search & Seizure	Unfounded
9-13-16	Felt harassed during residential burglary investigation	Officer Conduct Officer Conduct Officer Conduct	Unfounded Unfounded Unfounded
11-1-16	Accident Investigation	Officer Conduct Officer Conduct Officer Conduct	Proper Conduct Improper Conduct Proper Conduct
11-6-16	Too much force on arrest	Excessive Force Excessive Force	Proper Conduct Proper Conduct